

**PSJ4 SOL Opp App A Exh 19**

Message

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**From:** Polster, Tasha [tasha.polster@walgreens.com]  
**Sent:** 1/4/2013 8:40:36 AM  
**To:** Mills, Steven [steven.mills@walgreens.com]  
**Subject:** RE: Ceiling Update

Perfect, thanks!

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**From:** Mills, Steven  
**Sent:** Friday, January 04, 2013 8:40 AM  
**To:** Polster, Tasha  
**Subject:** RE: Ceiling Update

Currently today we only have the ability to investigate orders submitted by the RXS when they are using the Controlled Substance Quantity Override forms. The orders the war room members are able to investigate today, are a week old. In most cases these orders have already been shipped making it very hard for us to report any orders using Manuela's dashboard. When Manuela's fix goes into place on January 22<sup>nd</sup> (daily order review), the number of orders we deem to be suspicious to increase dramatically.

As of today, we have 9 Controlled Substance Quantity Override forms that we deemed as suspicious.

The war room team members have about 40 stores on their radar having possible suspicious ordering habits which categorized them as "stores of interest." Within any one of these stores we have multiple orders on various items which contain large negative adjustments, manual orders, and manually manipulated WHSE orders. As we decrease the upper limit of ceiling more, the number of stores/workload will be increased. We can control the workload by how much we decrease the ceiling value at any given time.

Let me know if you need anything further.

**Be Well,**  
**Steve**

**Steven Mills, CPhT**  
200 Wilmot Road, MS 220B  
Deerfield, IL 60015  
p. 847-315-2779  
f. 847-315-3675



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**From:** Polster, Tasha  
**Sent:** Thursday, January 03, 2013 8:07 PM

**To:** Mills, Steven  
**Subject:** RE: Ceiling Update

I just need to let Kermit know what kind of workload that you guys have.  
He is going to want to know that we are justifying the head count we requested.  
How many of those orders were reported to the DEA?

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**From:** Mills, Steven  
**Sent:** Thursday, January 03, 2013 2:29 PM  
**To:** Polster, Tasha  
**Subject:** Ceiling Update

As of today we have 537 stores over the ceiling on 209 items.

What other data did you want me pull for you?

**Be Well,  
Steve**

**Steven Mills, CPhT**  
200 Wilmot Road, MS 220B  
Deerfield, IL 60015  
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